## LEDGE LIGHT HEALTH DISTRICT

## Job Description Community Health Worker

- **I.** <u>CLASSIFICATION</u>: This is a non-exempt regular employee position that may be full or part time depending on the needs of the District. This is an entry to mid-level, non-supervisory position.
- **II.** <u>PURPOSE:</u> The primary responsibility of this position is to provide outreach, education and connections to services for District residents.
- **III. SUPERVISION:** Reports to the Deputy Director.

## IV. <u>SPECIFIC RESPONSIBILITIES:</u> (Examples – not a comprehensive listing)

- Conducts community outreach.
- Provides public education.
- Supports planning and logistical needs associated with events, meetings and the development of materials related to outreach and education.
- Engages in conversations with people about their health and barriers to health and safety.
- Supports community members in identifying individual goals and in connecting with support services.
- Connects community members to the larger community of care.
- Works collaboratively with partner agencies to support community members and address structural barriers to health.
- Participates in ongoing training and education.
- Completes data collection, report writing and record keeping activities.
- Other duties as are required or requested.

## V. <u>Minimum Qualifications:</u>

- A minimum of five years' experience working with community members and community organizations to promote health and wellbeing and address socio-economic barriers to health.
- Experience with navigating systems of care and support services.
- Familiarity with local support services and resources.
- Computer skills, including knowledge and proficiency of Microsoft Office.
- Ability to relate well with all segments of the public.
- Ability to be outside and mobile to conduct outreach and participate in community events.
- Ability to develop trust and rapport with participants, project staff and community partners.
- Demonstrated skill in active listening.
- Understanding of ability to maintain appropriate boundaries.
- Cross-cultural skills and experience with culturally diverse populations.
- Ability to effectively communicate orally and in writing in English.
- Specific Community Health Workers positions may require the ability to effectively communicate orally and in writing in English and Spanish or another primary language of some District residents.
- Strong customer service skills.
- Strong communication and time management skills.
- Ability to honor confidentiality requirements.
- Valid driver's license required.
- VI. Personal Attributes: Ability to work with the staff as a team player; organized; reliable; flexible.